

NEW SERVICE

# Introducing Prudential Care Concierge

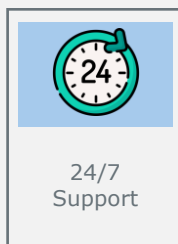
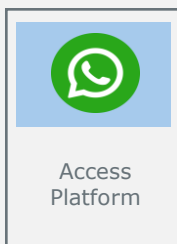
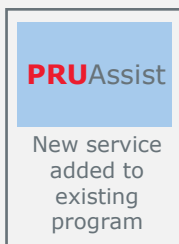
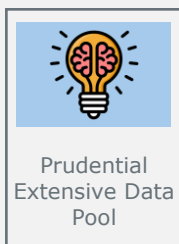


Need an appointment?  
I'll help you book it!



Skip the hassle & **book specialist appointments** at **PRU**Panel Plus hospitals with ease.

## Powered By:



## How to use? Save PRUAssist number as your contact today.

1. Scan QR Code.
2. Click Download vCard.
3. Open the vCard.
4. Click OK to import contacts from vCard.

Start WhatsApp with "Prudential MY Assistance"



# Guide to Prudential Care Concierge

## Step 1



### Contact PRUAssist

Via WhatsApp & provide details

+1 9388 888 803

## Step 2



### Choose your specialist

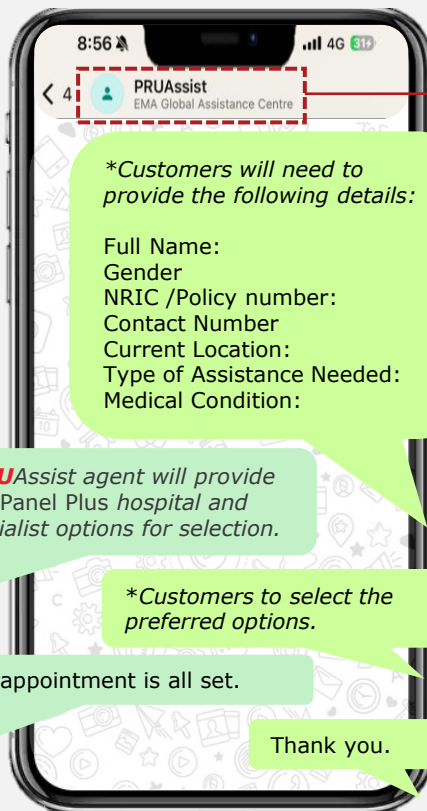
from participating **PRU**Panel Plus hospitals

## Step 3



### Confirm appointment date

and you're all set!



service provider

Step 1

*\*Customers will need to provide the following details:*

Full Name:  
Gender  
NRIC /Policy number:  
Contact Number  
Current Location:  
Type of Assistance Needed:  
Medical Condition:

Step 2



*\*PRUAssist agent will provide PRUPanel Plus hospital and specialist options for selection.*

*\*Customers to select the preferred options.*

Step 3

Your appointment is all set.

Thank you.

*\*If customer requires more option – data will be refreshed*

#### Disclaimer:

- The conversation above is provided for illustration purposes only and does not represent an actual customer interaction.
- This service does not provide telemedicine or medical consultation.
- Service is limited to Prudential Assurance Malaysia Berhad medical policyholders, agents and business partners. Prudential BSN service will launch next, stay tuned.